



## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILED/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/982,244	10/17/2001	Michael H. D'Amico	13253US01

JAN 28 2002

USPTO  
PATENT & TRADEMARK OFFICE  
SC184

Ronald E. Larson  
McAndrews, Held & Malloy, Ltd.  
34th Floor  
500 W. Madison Street  
Chicago, IL 60661

## CONFIRMATION NO. 7628

## FORMALITIES LETTER



OC000000007103030\*

Date Mailed: 11/20/2001

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

## FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

B7H

Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

01/30/2002 SDENBOB1 00000045 09982244

01 FC:105 130.00 0P

Response To Notice To File Missing Parts Of Application

Filing Date Granted (PTO-1533)(Large Entity)

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FILED

Docket No.

13253US01

In Re Application Of: Michael H. D'Amico et al.

JAN 28 2002

Serial No.  
09/982,244

Filing Date

October 17, 2001

Examiner

Group Art Unit  
3713

Invention: Gaming System Customer Service Techniques

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Box Missing Parts

This is a response to the Notice to File Missing Parts of Application - Filing Date Granted (PTO-1533) mailed on

11/20/2001

Date

Enclosed herewith for filing are the following:

- A copy of the Notice to File Missing Parts of Application - Filing Date Granted (PTO-1533). (REQUIRED)
- An oath or declaration in compliance with 37 CFR 1.63, including residence information and identifying the application by the above Application Number and Filing Date.
- A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date.
- An oath or declaration in compliance with 37 CFR 1.63 listing the names of all inventors and signed by the omitted inventor(s), identifying this application by the above Application Number and Filing Date.
- A verified English translation of the non-English language application papers as originally filed. It is requested that this translation be used as the copy for examination purposes in the United States Patent and Trademark Office.
- Other (list):

check in the amount of \$130.00  
return post card

Response To Notice To File Missing Parts Of Application  
Filing Date Granted (PTO-1533)(Large Entity)Docket No.  
13253US01

In Re Application Of: Michael H. D'Amico et al.

JAN 18 2002

U.S. PATENT &amp; TRADEMARK OFFICE

Serial No. 09/982,244 Filing Date October 17, 2001

Examiner

Group Art Unit  
3713

Invention: Gaming System Customer Service Techniques

TO THE ASSISTANT COMMISSIONER FOR PATENTS:Box Missing Parts Completion of application fees as calculated below: Utility application filing fee \_\_\_\_\_ Design application filing fee \_\_\_\_\_ Total number of independent claims = \_\_\_\_\_ Total number of claims = \_\_\_\_\_ Multiple dependent claims \_\_\_\_\_ Surcharge for late payment of filing fee and/or late filing of original declaration or oath \$130.00 Petition and fee for filing by other than all the inventors or a person not the inventor \_\_\_\_\_ Fee for processing an application filed with a non-English language specification \_\_\_\_\_ Fee for processing and retention of application \_\_\_\_\_

Total completion of application fees \$130.00

This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a response to the above-identified Notice to File Missing Parts of Application. The requested extension is as follows (check time period desired). If an additional time extension is required, please consider this a petition therefor.

 One month       Two months       Three months       Four months       Five months

from: \_\_\_\_\_

Date

until: \_\_\_\_\_

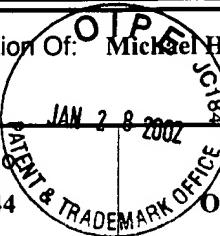
Date

Total time extension fees \_\_\_\_\_

Total fees due \$130.00

Response To Notice To File Missing Parts Of Application  
Filing Date Granted (PTO-1533) (Large Entity)Docket No.  
13253US01

In Re Application Of: Michael H. D'Amico et al.

Serial No. 09/982,244  
Filing Date October 17, 2001

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Group Art Unit  
3713

Invention: Gaming System Customer Service Techniques

## TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Box Missing Parts

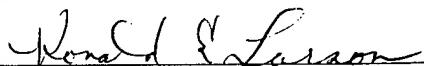
The fee of \$130.00 is to be paid as follows:

- A check in the amount of the fee is enclosed.
- The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. 13-0017.  
A duplicate copy of this sheet is enclosed.
- If an additional extension of time is required, please consider this a petition therefor and charge any additional fees which may be required to Deposit Account No.  
A duplicate copy of this sheet is enclosed.

  
Signature

Dated: January 9, 2002

I certify that this document and fee is being deposited on 1/9/02 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

  
Signature of Person Mailing Correspondence

Ronald E. Larson, Esq. Reg. #24,478

Typed or Printed Name of Person Mailing Correspondence

CC: